

Web accessibility statement for WeAreOxfordshire.co.uk

How accessible our website is, how to report issues and what to do if you can't access parts of it.

This website is run by Oxfordshire County Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300 per cent without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

We have designed this website with features that make it easier to use by everyone, including those with visual, auditory, physical, speech, cognitive, or neurological disabilities. We aim to reach level AA of the [Web Content Accessibility Guidelines \(WCAG\)](#). These are the international standards for accessible websites and content.

How accessible this website is

We know some parts of this website aren't fully accessible, for example:

- Some PDF documents aren't fully accessible to screen reader software
- some images may not have descriptions of what the image shows
- colour contrast makes it hard to read the text in some parts of the website
- information about external links that open in a new window is not communicated to touch screen readers and may cause an unexpected change in context.
- some pages and documents are not written in plain English.

Feedback and contact information

We're always looking to improve the accessibility and usability of this website. If you find any problems that aren't listed on this page or think we're not meeting accessibility requirements, [contact the Digital Content Team](#).

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information

We are committed to making this website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is compliant with the [Web Content Accessibility Guidelines version 2.2](#) AA standard, due to the non-compliances listed below.

Non accessible content

The content listed below is non-accessible for the following reasons.

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services, but may not be structured so they're accessible to a screen reader. This doesn't meet WCAG 2.2 success criteria 4.1.2 (name, role value).

We will continue to improve the accessibility of documents, prioritising those that are viewed most often.

Disproportionate burden

We don't believe that the cost required to fix these issues are a [disproportionate burden](#) within the meaning of the accessibility regulations. We will review this decision as issues arise.

How we tested this website

This website was last tested in October 2024 by our Place Manager.

The last full in-house test was in October 2024. The test was carried out manually by our Place Manager.

What we're doing to improve accessibility

We're doing our best to try to fix the issues outlined above. We continually monitor the accessibility compliance of our site.

This webpage will be replaced by 16 December 2024. The replacement website should be fully compliant with WCAG 2.2.

Feedback and contact

If there are specific contact details for a page or section, a 'contact us' link will appear on that page. Alternatively, see our main [contact us](#) page.

This statement was prepared on 06 November 2024.